

APICS Exam Purchasing & Scheduling Tutorial



How will you pay for your exam?

Select an option below to proceed to the corresponding instructions.

Direct Payment

Credit, Debit, or PayPal

Exam Credit

Obtained through a Corporate
Development-run class, authorized
partners or from an APICS Learning
System Bundle

Skip to Scheduling

If you already have an Authorization to Test (ATT) for your APICS exam

Note: Invoicing is no longer offered for individual exam purchasing.



Direct Payment ATT Purchase Process

Skip to Scheduling

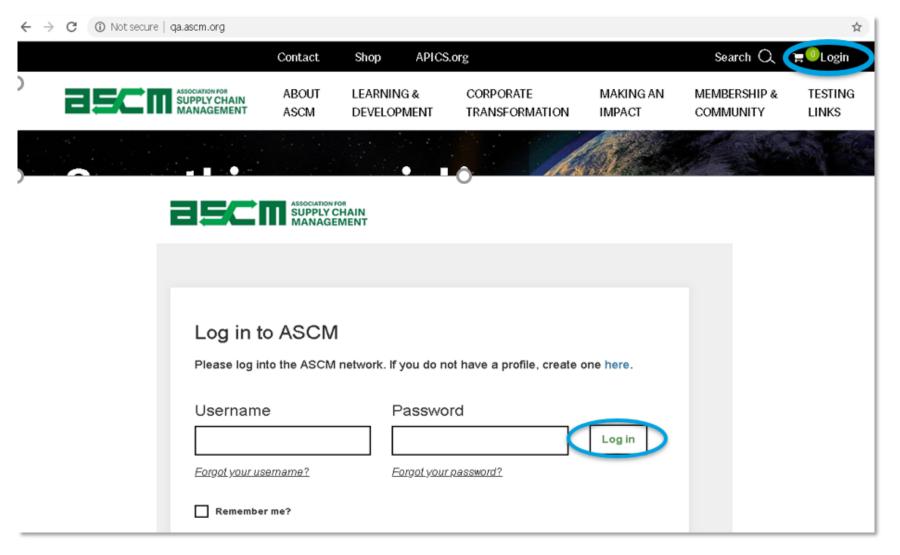
Step 1 - Login



In order to purchase an APICS exam, you need to be logged in to your account.

To do so:

- 1. Go to ascm.org
- 2. Click "Login" on the menu bar
- Enter your username and password
- 4. Click LOGIN



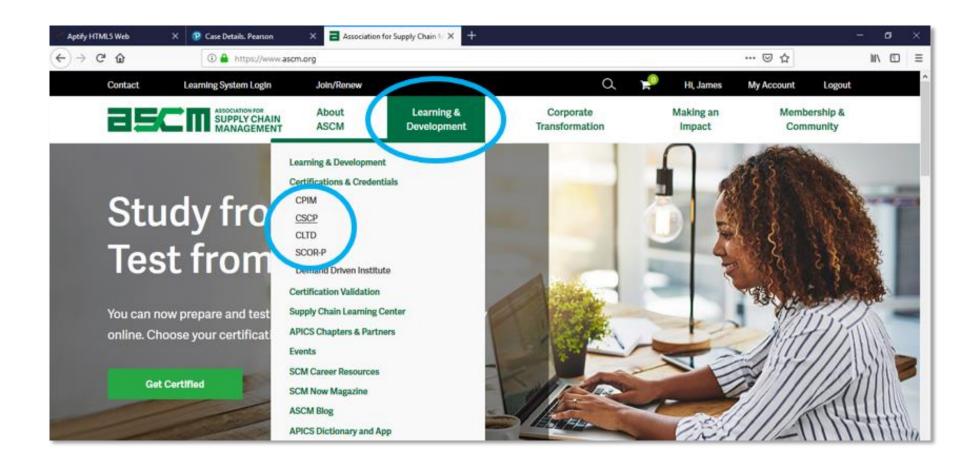


Step 2 - Select Program



Once you have logged into your account, you will be able to buy your desired exam.

- 1. Click the "Learning & Development" tab
- 2. Select on the program that you would like to pursue.





Step 3 - Configure & Add to Cart

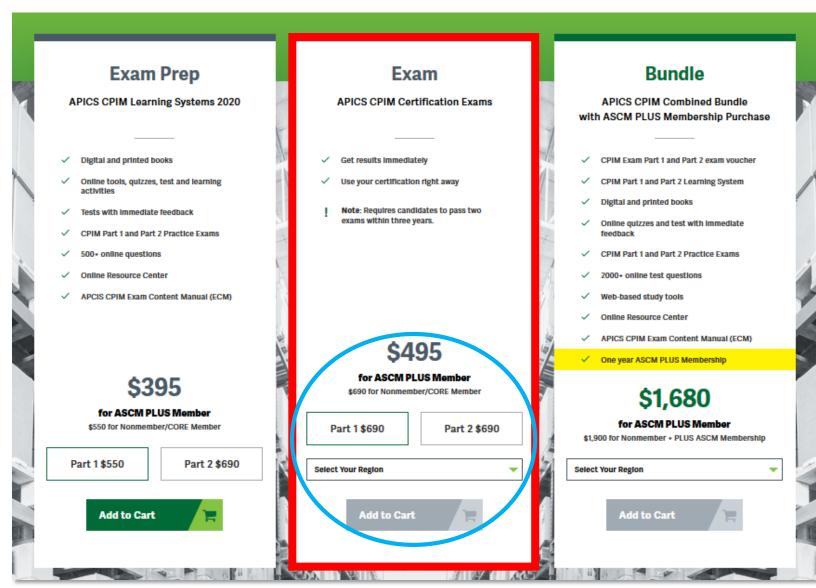


Once you have clicked on your desired program, you will be directed to the product page for your selection.

Here you will be able to view all products related to your selection.

To purchase an exam:

- 1. Select on the exam that you would like to purchase in the Exam column.
 - *Applies to CPIM exams only
- 2. Select your testing region in the drop-down menu
- 3. Click "Add to Cart"





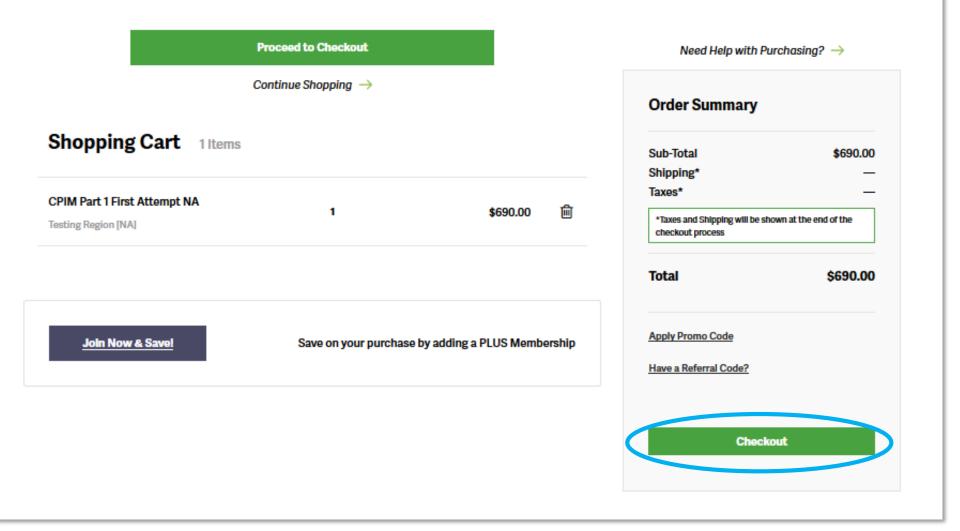
Step 4 - Checkout



- 1. Verify your item in the Shopping Cart
- 2. Click "Checkout"

Note: Please make sure that the price you see is correct. If you are eligible for ASCM Plus member pricing and it is not showing, please contact support@ascm.org.

Warning: Exam purchases are non-refundable.



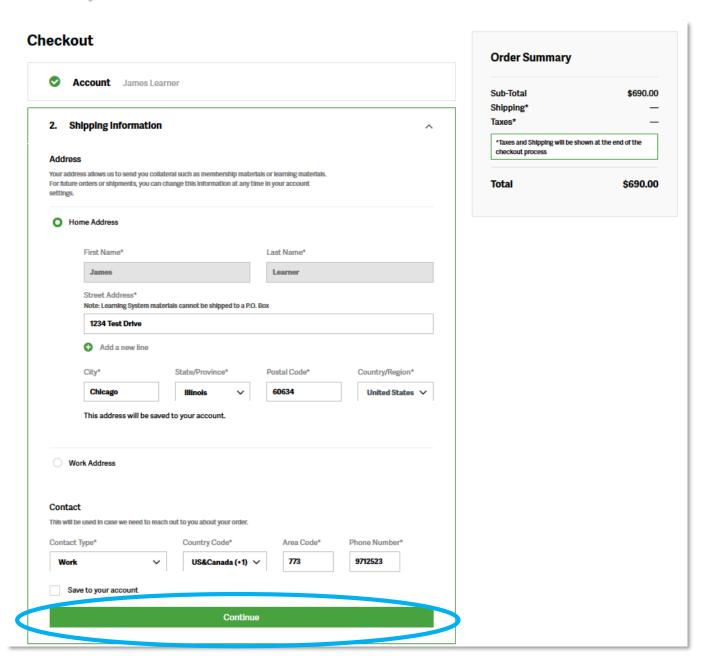




3. Select your shipping address preference and provide relevant information

Note: If you choose to provide a work address, you will be required to submit your company name.

- 4. Provide your phone number
- 5. Click "Continue"





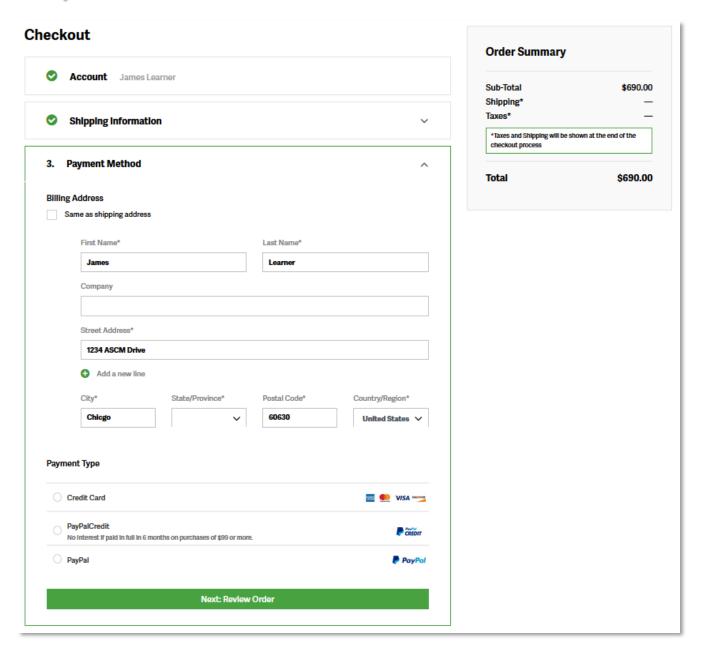


6. Provide your Billing address.

Note: If your billing address is the same as your shipping, you can check the "Same as shipping address" box.

7. Select your Payment Type:

- a. Credit card
- b. Paypal Credit
- c. Paypal







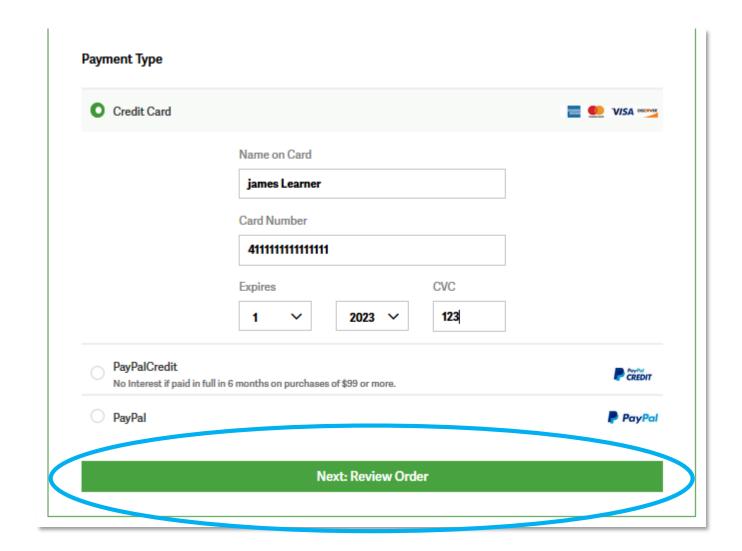
8. Provide payment details

If paying with a credit card, you will be asked to enter:

- a. The name on the card
- b. The Card Number
- c. The Card Expiration Date

You will need to provide your Paypal information if using either PayPal option.

9. Click "Next: Review Order"





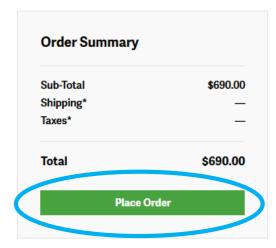
Help

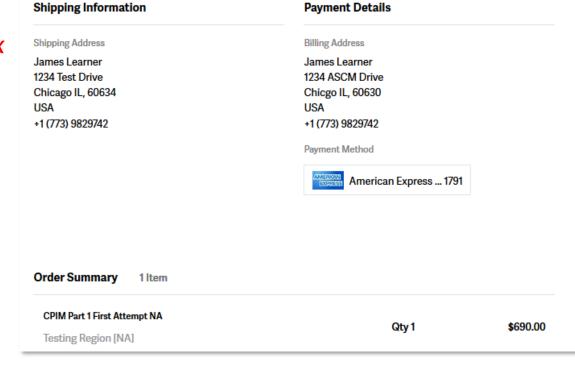
10. Review the order details.

11. Click "Place Order"

Warning: You must schedule and take your exam within six months of purchase







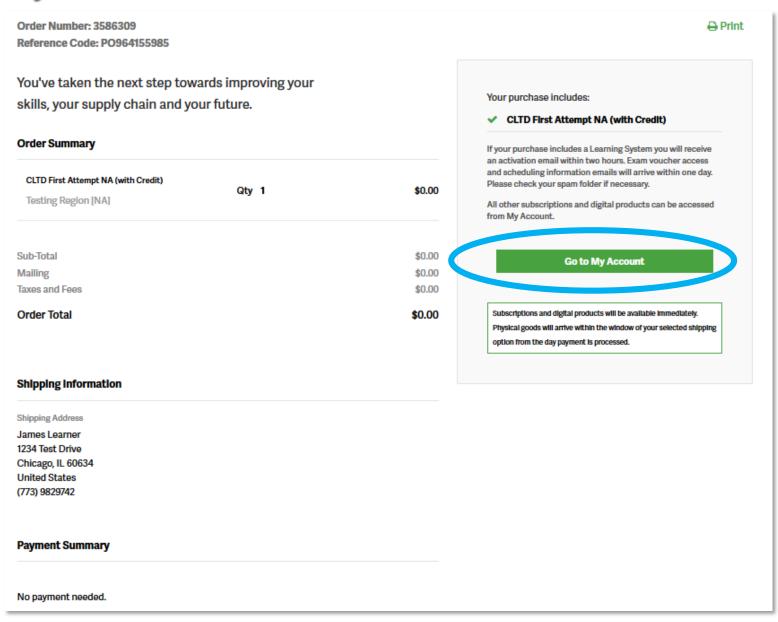


Step 5 - Proceed to My ACCOUNT

Help

Your order confirmation will appear with your order details.

1. Click on "Go to My Account" to initiate the scheduling process.

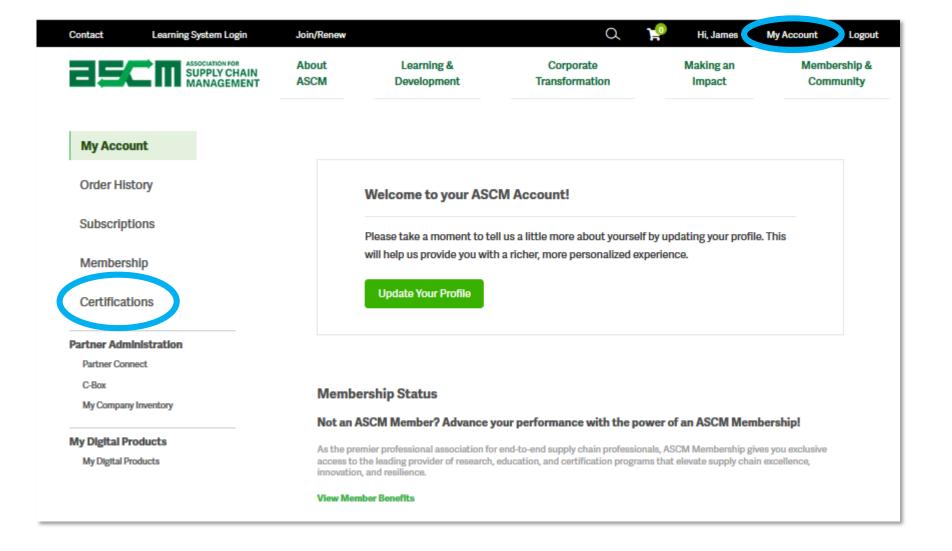




Step 6 - Verification



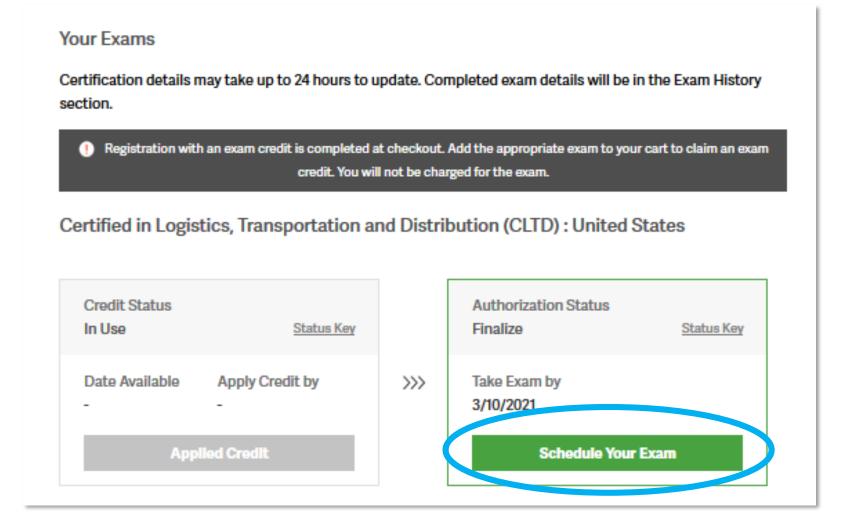
1. Click "Certifications" on the left-hand banner







2. Scroll down to the "Your Exams" section and click on "Schedule Your Exam"

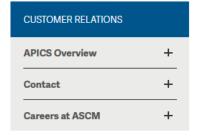






- 3. Review your authorization details including your name, exam name, and authorization period
- 4. Click on the ASCM Exam Handbook Link and review testing policies
- 5. Click on the ASCM Testing Policies and Code of Ethics link and review

Verify and Schedule



Please review the exam information below to confirm you are scheduling the correct exam.

Candidate: 2173206 James Learner

Exam: 68 CLTD Certified in Logistics, Transportation

and Distribution (CLTD)

Authorization Dates: 9/11/2020 - 3/10/2021

Click a link below if you need to review the "ASCM Exam Handbook" or "ASCM Testing Policies and Code Of Ethics"

ASCM Exam Handboo

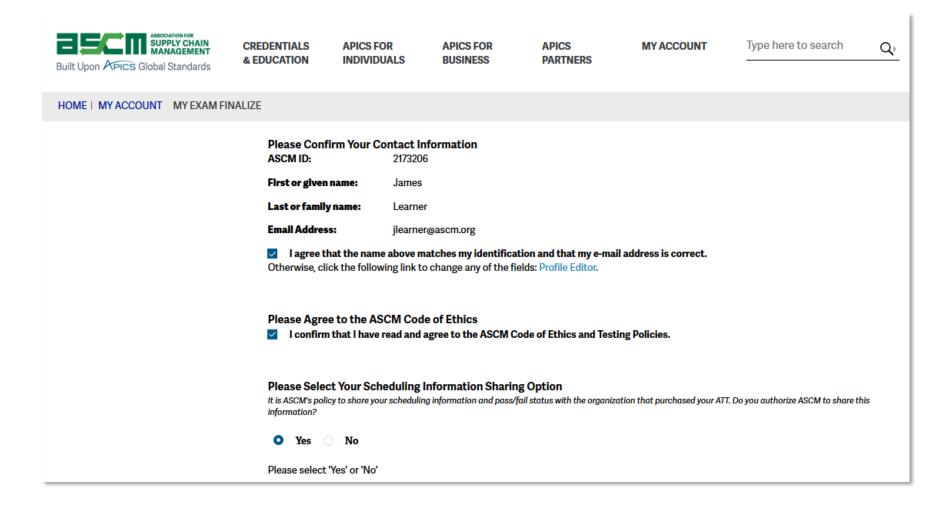
ASCM Testing Policies and Code of Ethics





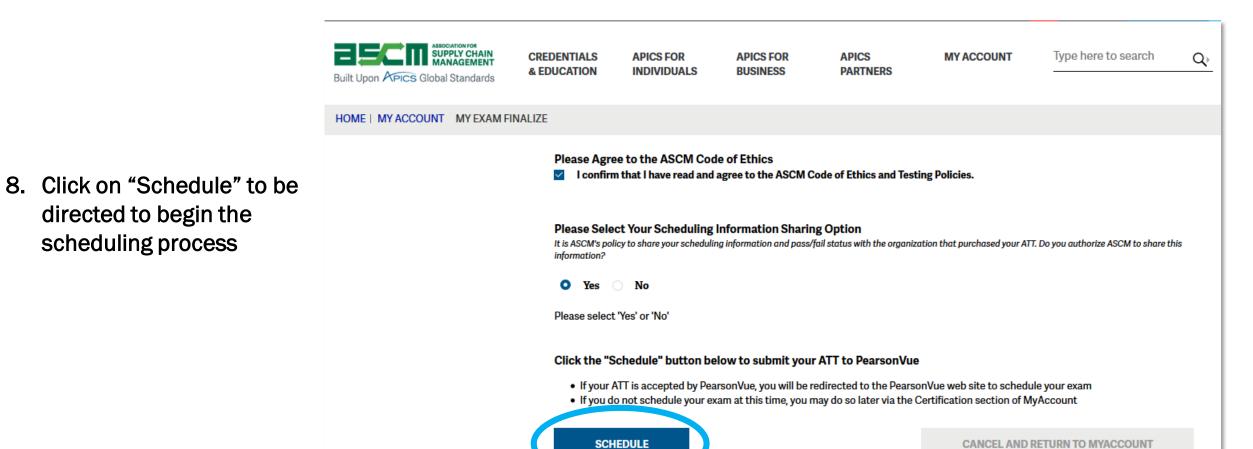
- 6. Confirm your contact information
- 7. Check the box to agree that your contact information is accurate
- 8. Check the box to agree that the first and last name listed matches the first and last name on your identification

Note: You will only need to decide if you want to share your exam information if used an exam credit issued from a partner.









Return Home

Proceed to Scheduling Instructions



directed to begin the

scheduling process



ATT Purchase Process Using an Exam Credit

Skip to Scheduling

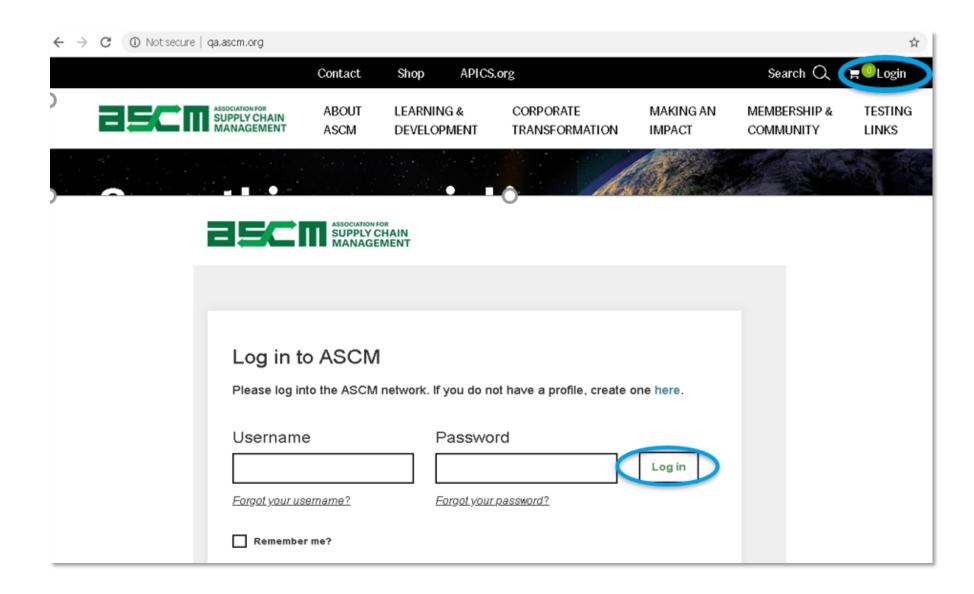
Step 1 - Login



In order to purchase an APICS exam, you need to be logged in to your account.

To do so:

- 1. Go to ascm.org
- 2. Click "Login" on the menu bar
- 3. Enter your username and password
- 4. Click "Log in"

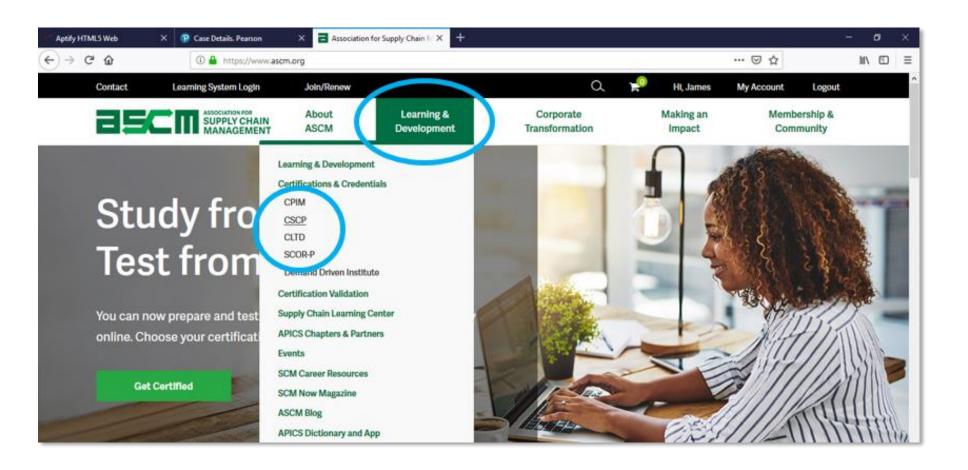




Step 2 - Select Program



- 1. Click the "Learning & Development" tab
- 2. Select the program related to the exam credit that you would like to use.





Step 3 - Configure & Add to Cart

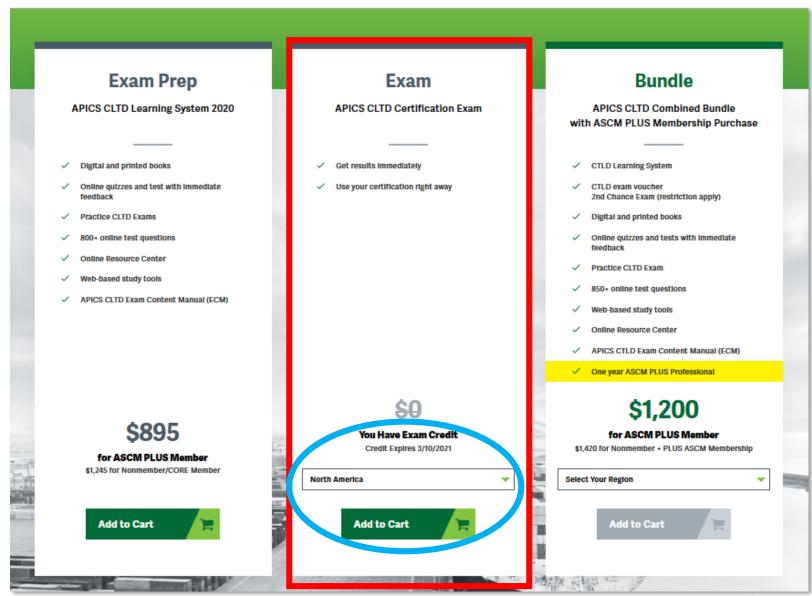


To purchase an exam with an exam credit:

- 1. Select your testing region in the drop-down menu
 - a) For CPIM you must select your exam (Part 1 or Part 2) from the exam column

Important Note: If you have a North America exam credit, you must select North America as your testing region. Adversely, if you have an exam credit for another region, you must select the corresponding region.

2. Click "Add to cart"



Step 4 - Checkout

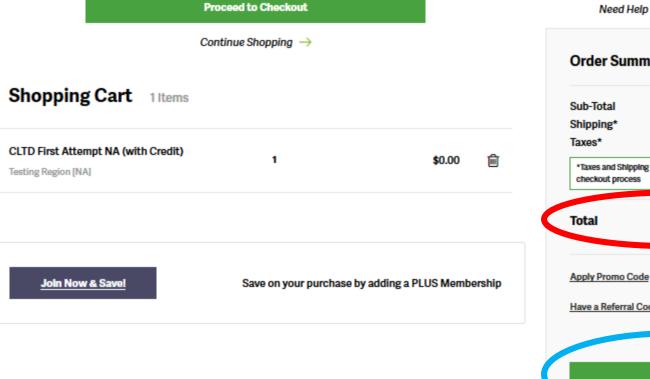


ASSOCIATION FOR SUPPLY CHAIN MANAGEMENT

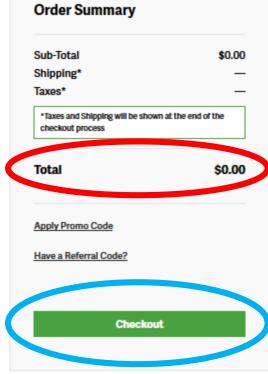
About ASCM Learning & Development Corporate Transformation Making an Impact Membership & Community

Note: The system will automatically recognize that you are purchasing your exam with an exam credit and adjust the total to \$0

1. Click "Checkout"



Need Help with Purchasing? →





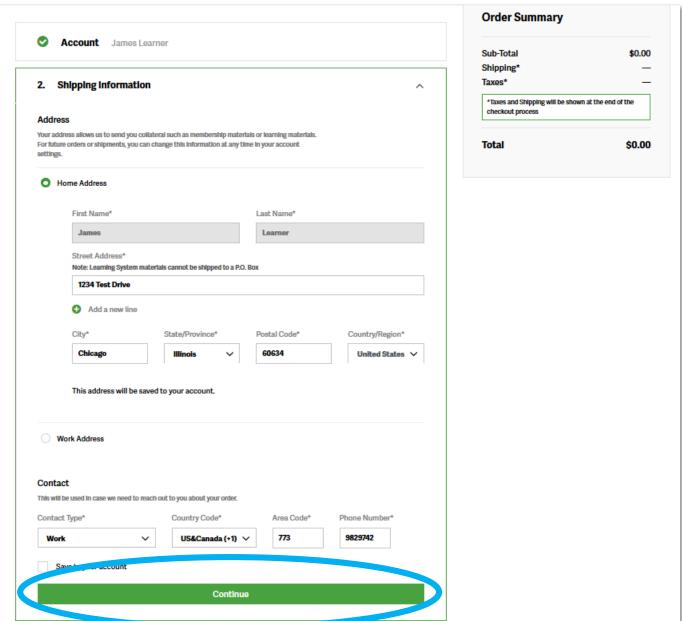


During Checkout:

2. Select your shipping address preference and provide relevant information

Note: If you choose to provide a work address, you will be required to submit your company name.

- 3. Provide your phone number
- 4. Click "Continue"

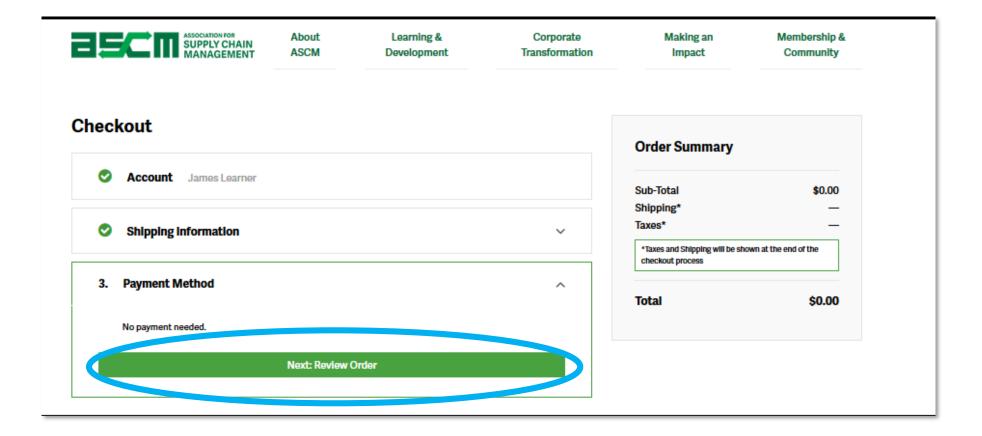






No payment will be required because the payment will be covered by the exam credit

5. Click "Review Order"

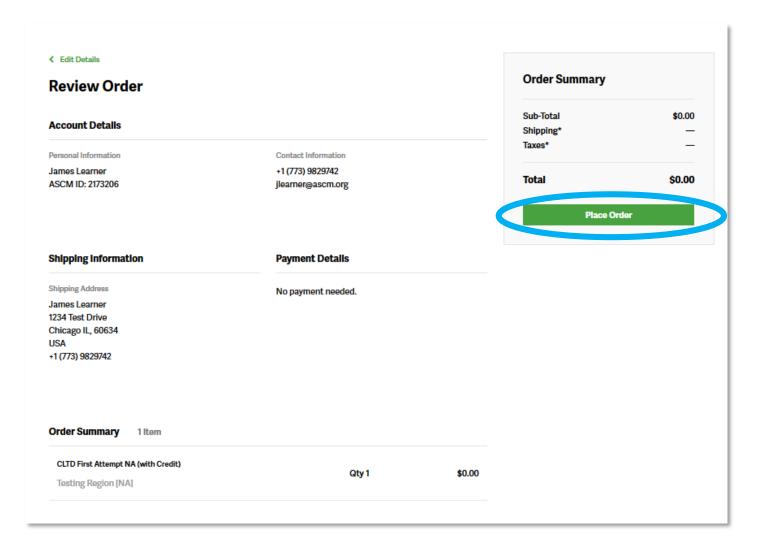






Warning: You will be required to schedule and take your exam within 6 months upon completion of checkout.

- 6. Review the order details.
- 7. Click "Place Order"



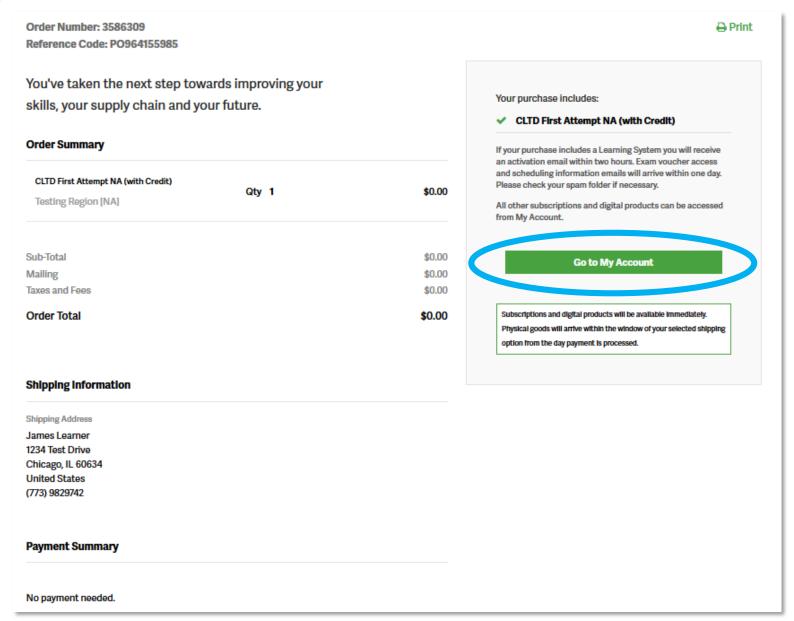


Step 5 - Proceed to My ACCOUNT



Your order confirmation will appear with your order details.

1. Click on "Go to My Account" to initiate the scheduling process.

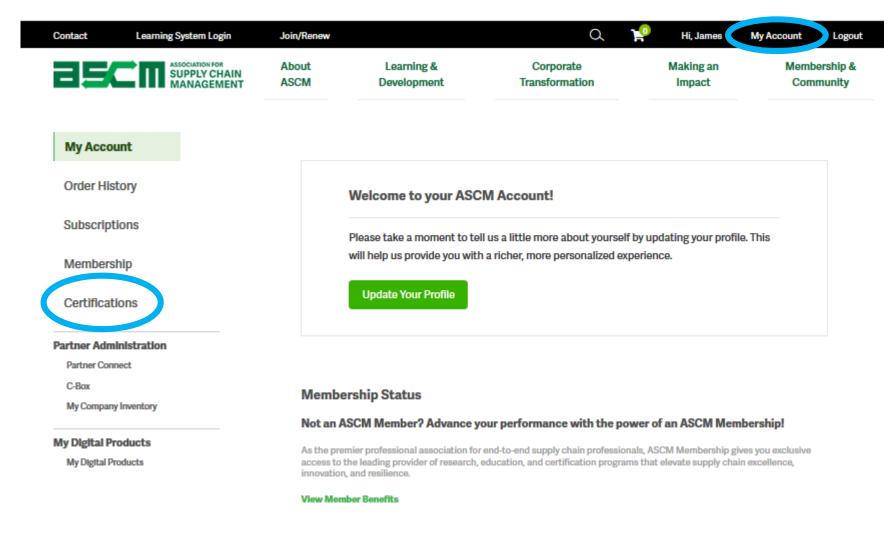




Step 6 - Verification



1. Click on the Certifications tab on the left-hand banner







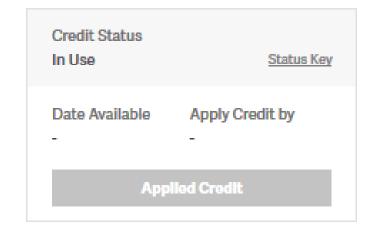
2. Scroll down to the "Your Exams" section and click on "Schedule Your Exam"

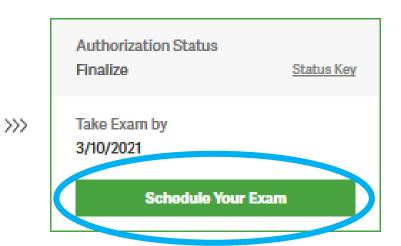
Your Exams

Certification details may take up to 24 hours to update. Completed exam details will be in the Exam History section.

Registration with an exam credit is completed at checkout. Add the appropriate exam to your cart to claim an exam. credit. You will not be charged for the exam.

Certified in Logistics, Transportation and Distribution (CLTD): United States









- 3. Review your authorization details including your name, exam name, and authorization period
- 4. Click on the ASCM
 Exam Handbook Link
 and review testing
 policies
- 5. Click on the ASCM
 Testing Policies and
 Code of Ethics link and
 review

Verify and Schedule



Please review the exam information below to confirm you are scheduling the correct exam.

Candidate: 2173206 James Learner

Exam: 68 CLTD Certified in Logistics, Transportation

and Distribution (CLTD)

Authorization Dates: 9/11/2020 - 3/10/2021

Click a link below if you need to review the "ASCM Exam Handbook" or "ASCM Testing Policies and Code Of Ethics"

ASCM Exam Handbook

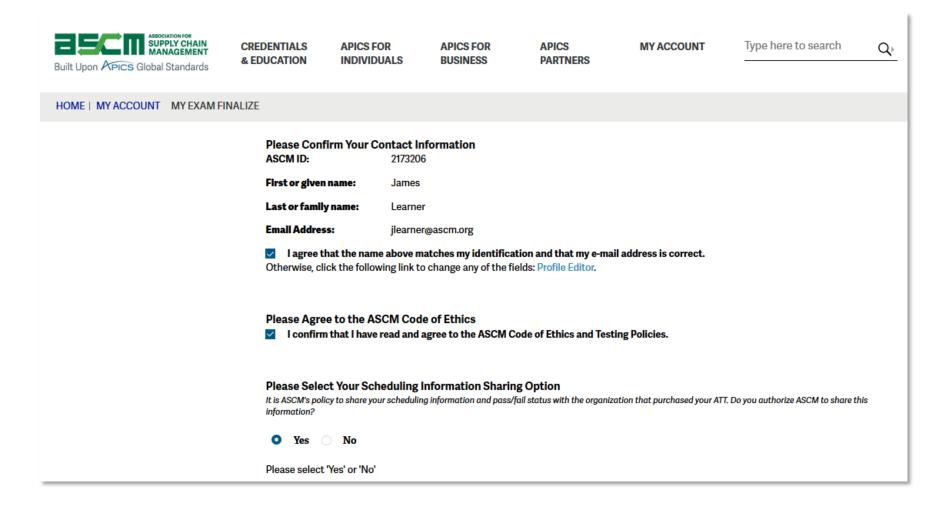
ASCM Testing Policies and Code of Ethics





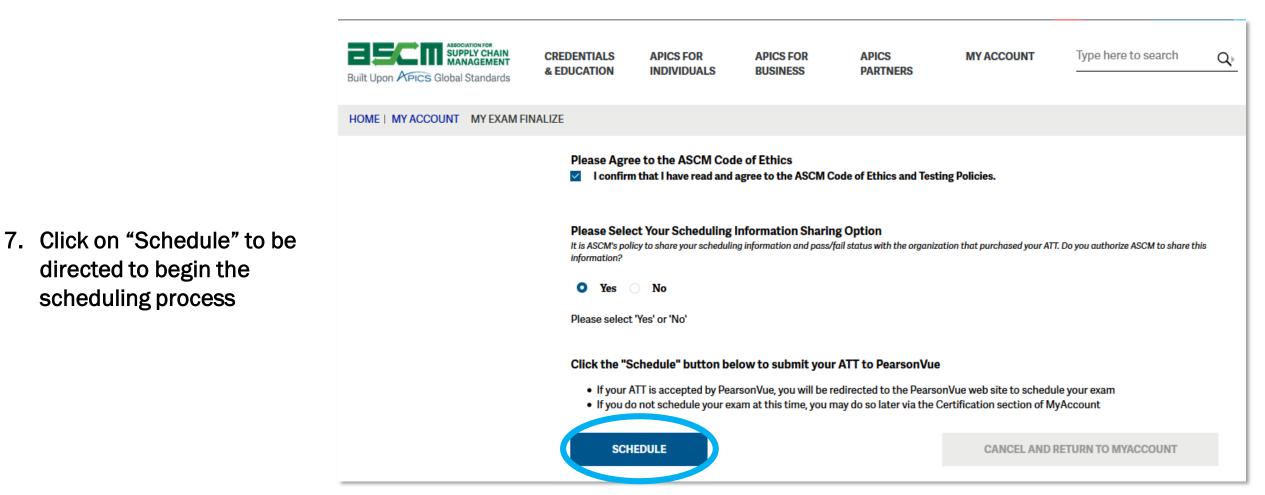
- 6. Confirm your contact information
- 7. Check the box to agree that your contact information is accurate
- 8. Check the box to agree that the first and last name listed matches the first and last name on your identification

Note: You will only need to decide if you want to share your exam information if using an exam credit issued from a partner or through a Corporate Development-run class.









scheduling process

directed to begin the

Return Home

Proceed to Scheduling Instructions





Scheduling Your Exam

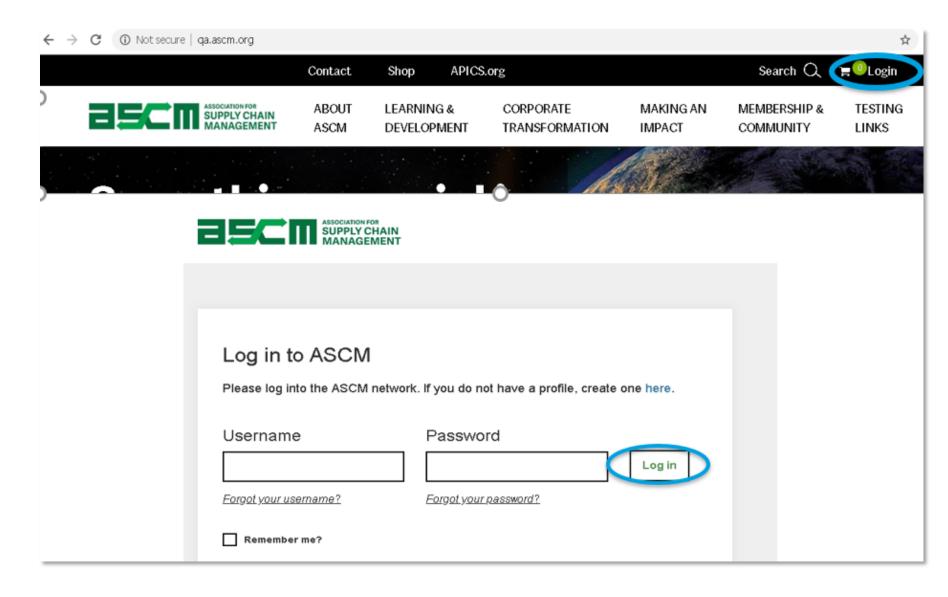
Step 1 - Login



In order to schedule your exam, you need to be logged in to your account.

To do so:

- 1. Go to ascm.org
- 2. Click on Login on the menu bar
- Enter your username and password
- 4. Click LOGIN





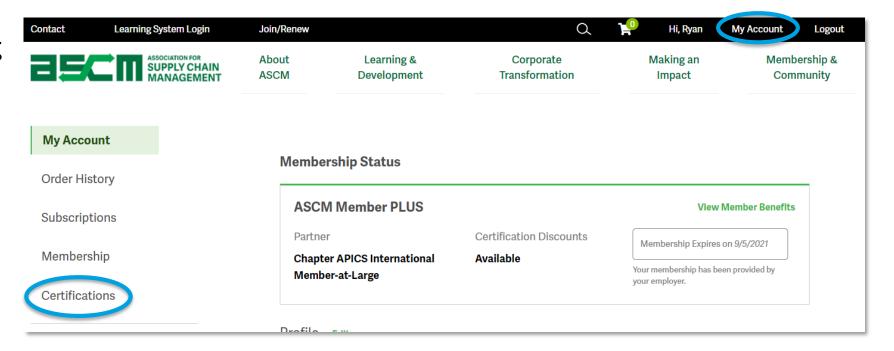
Step 2 – Launch Scheduling Process



If you already have an Authorization to Test (ATT), the following steps will help you begin the scheduling process. If you just completed the verification process after purchasing your exam, please skip this step.

To do so:

- 1. Go to My ACCOUNT
- Click Certifications from the left side of your screen





Step 2 – Launch Scheduling Process (Continued)



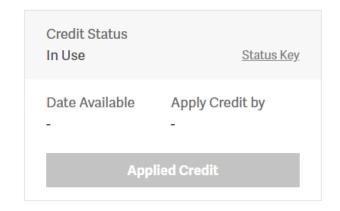
- 3. Scroll down to the *Your Exams* section
- 4. Click "Schedule"

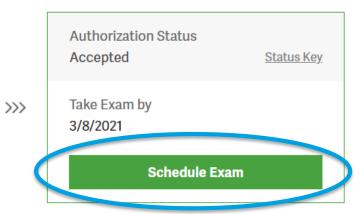
Your Exams

Certification details may take up to 24 hours to update. Completed exam details will be in the Exam History section.

① To redeem an exam credit, please choose the "Register for Your Exam" button below. You will then be taken to the program page. Please choose the appropriate exam by choosing the "Explore" link next to the program for which you would like to register. Your exam credit will be redeemed at checkout and you will not be charged for the exam.

Certified in Logistics, Transportation and Distribution (CLTD): United States









Where do you plan to test?

Select an option below to proceed to the corresponding instructions.

Online

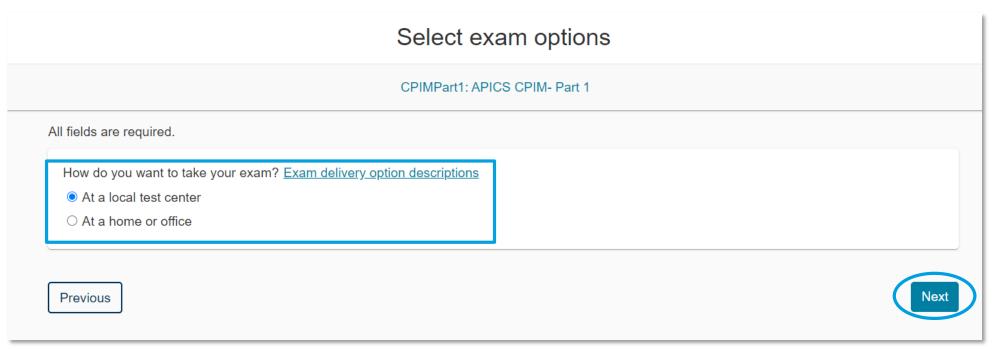
Testing Center

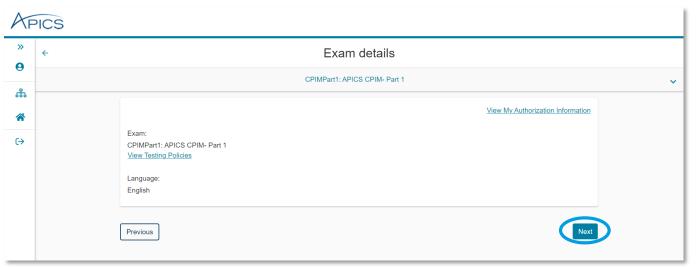
Step 3 – Select a Testing Platform



Note: Selecting "At a home or office" will schedule an online proctored testing appointment.

- 1. Select "At a local test center"
- 2. Click "Next"
- 3. Confirm the exam you will be taking
- 4. Click "Next" again







Step 4 - Choose a Test Center

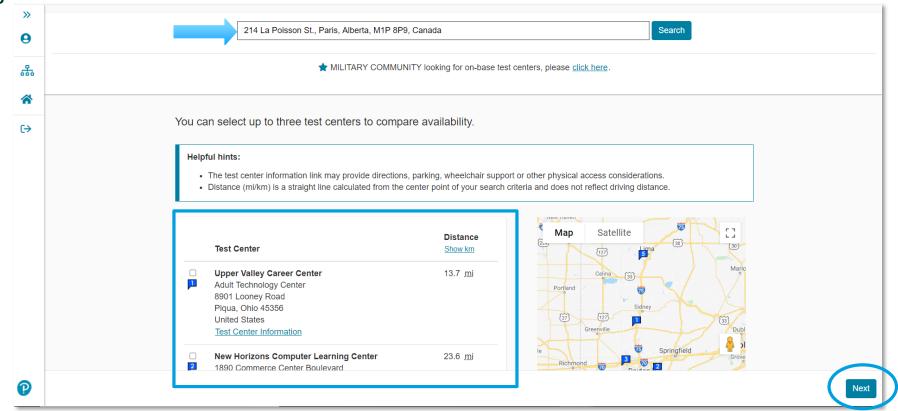


Note: The search option will automatically search for testing centers in your area, but you can type in a different area if you intend to test from a different location

1. Select a testing center (except online testing)

Note: You will be able to select up to 3 test centers at a time to compare availability. To expand the search radius, click "Show More".

2. Click "Next"



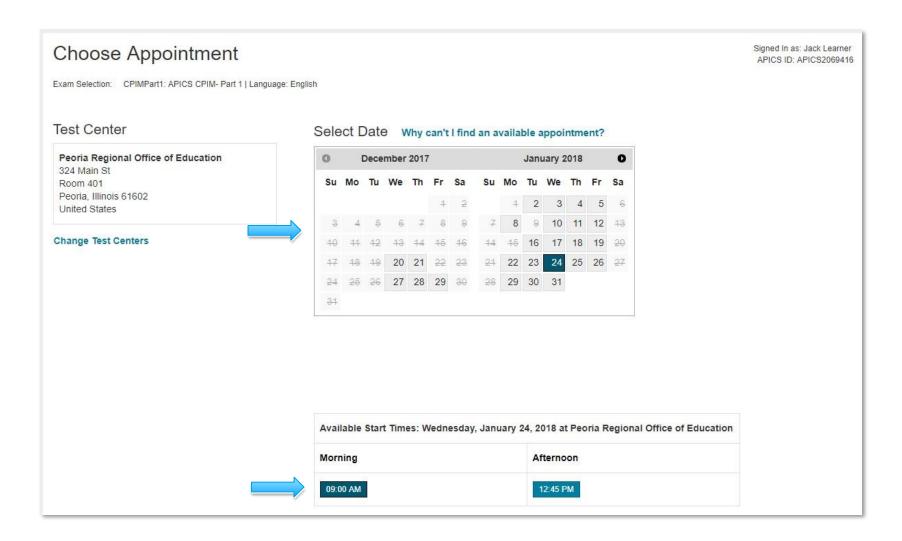


Step 5 - Choose a Date & Time



- 1. Select your testing appointment date
- 2. Choose an appointment time by clicking on it

Note: If you do not see any dates available, repeat Step 4 and select three different test centers.



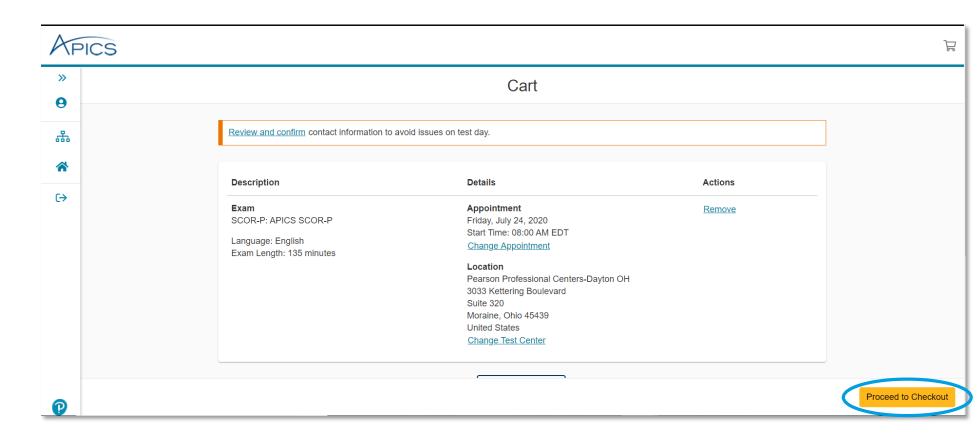


Step 6 - Confirm Appointment Details



- 1. Review appointment information for accuracy.
- 2. Click on "Proceed to Checkout"

Important Note: You must complete the scheduling process in full to book your appointment. Closing your web browser at this step will abort the scheduling process



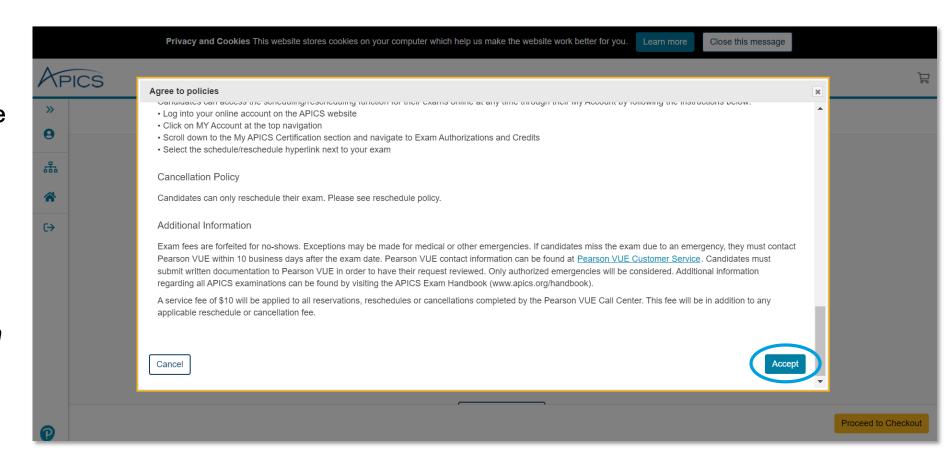


Step 7 – Review & Agree to Testing Policy



- Read and confirm that you understand and agree to the APICS and Pearson VUE policies
- Click "Accept"

Note: "Accept" will not appear until you have read through the policy in its entirety



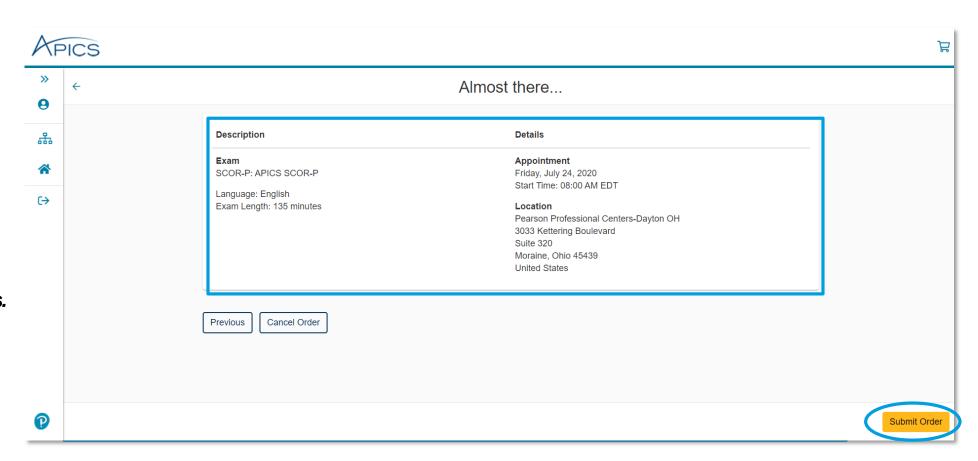


Step 8 - Finish Booking



- 1. Confirm the exam and appointment details
- 2. Click "Submit Order"

Note: Clicking "Submit Order" completes the scheduling process.



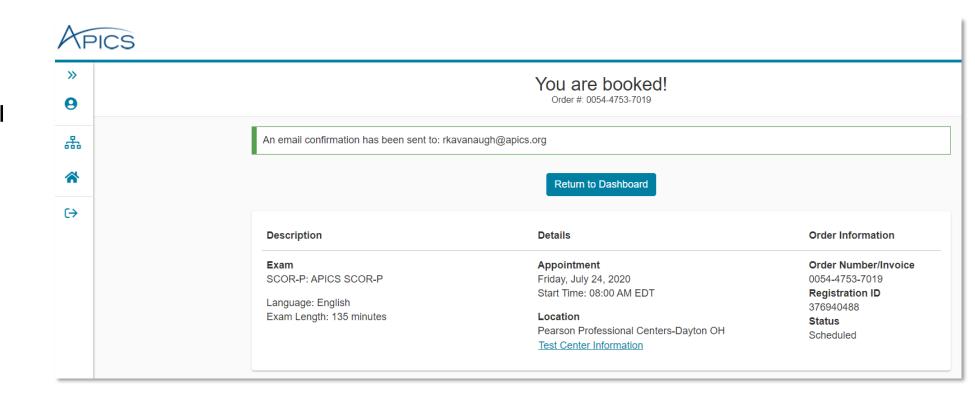


Step 9 - Review Confirmation



- 1. Review the appointment summary and print, if desired
- 2. An email confirmation will also be sent

Important Note: If you need to reschedule later, you must do so at least 24 hours in advance of your appointment



Return Home

Return to ASCM Homepage





Support & Troubleshooting

If you encounter any issues, we recommend completing the following steps:

- 1. Check your internet connection
- 2. Ensure that you are using either Mozilla Firefox or Google Chrome as your web browser
- 3. Clear your internet cache
- 4. If you are using a company computer and/or network, try using a different network of computer.
- 5. Ensure that you login to your online account
- 6. Read all information carefully. Some parts of the scheduling process require you to read and agree to terms and policies. Please ensure that the required checkboxes are selected where applicable.
- 7. Read the APICS Exam Handbook for information about testing policies and procedures.



Help Resources

Below is a list of support resources available if you have questions or need help.

- Rules, policies, and procedures for taking APICS exams are outlined in the <u>APICS Exam</u> Handbook
- 2. If you encounter issues encountered when scheduling or during the testing process, contact Pearson VUE Support
- 3. For all other questions, <u>contact ASCM Customer</u>
 Relations

Note: If you have a question about credits from training that was setup by our Corporate Development Team, please contact corporatedevelopment@ascm.org

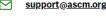
EXAM PROCEDURES FOR ALL APICS CREDENTIALS

APICS EXAM HANDBOOK





The Customer Relations team is available to answer your questions regarding information on this page from 6:00 a.m.-6:00 p.m. CT, Monday through Friday.



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1-800-444-2742 +1-773-867-1777

